

MOUNTVIEW TERMS & CONDITIONS

- All prices subject to change at any time and without prior notice
- All prices include Fuel, Linen and Towels
- Open all year – including Christmas and New Year
- High season – full weeks only
- Winter months – long weekends welcome

All accommodation is rated 4 Stars Highly Commended by the Visit Scottish Tourist Board

You can check availability and complete your reservation online, however, if you prefer not to use the automated online booking system please contact us direct; email is preferable and we aim to respond within 24 hours.

NB: if booking direct with us and you wish to make a BACS payment once you have received our confirmation, please ensure that you add your name and unique booking reference number to the BACS transfer details.

CANCELLATION POLICY

- In the event of a cancellation by the tenant the deposit will be the forfeit and the proprietors must be notified
 - If the cancellation is made less than eight weeks before the commencement of the let, the total rent will be the forfeit
 - Due to an increased number in cancellations, holiday insurance, in relation to cancellation is now strongly recommended upon making a booking. We will send you a cancellation insurance cover leaflet. For holiday cancellation insurance, we can recommend Booking Protect, which can be added on to your booking at the time of completing the booking form
- SHORT BREAKS**

TERMS & CONDITIONS OF BOOKING

- £100 Non-refundable deposit per week, per cabin/cottage upon booking. Advise to take out insurance when booking
- Remittance should be made by cheque, BACS Transfer, or Pay Pal payable to Roy and Susan Macleod
- Payment in full is required 8 weeks prior to arrival
- If a booking is within eight weeks of arrival, then payment is required in full, at the time of booking
- Pets are allowed by prior arrangement, and will attract an additional fee (£30 for dogs)
- Hot tub costs £80. Please tick box re. disclaimer on Contact page
- Strictly no smoking in any of the properties
- Arrival after 4pm (day of arrival). If you are going to arrive after 7pm please let us know.
- Please be environmentally friendly, switch off lights and only heat when required, recycle bottles/paper etc. (recycling bins in village car park)
- Please do not leave candles or Christmas tree lights unattended at any time
- All linen and fuel costs are included in the price
- High chairs are available free of charge but please book in advance
- If staying for a two week period or more, a change of linen is available on request
- Mountview Self Catering and its owners are not liable to you or any third parties for any accident, damage, loss, injury, expense or inconvenience which may be suffered, incurred or arise out of or is anyway connected with the rental of one of our cabins/cottage
- The number of persons occupying the cabin/cottage must not exceed that stipulated in the brochure or website

- The accommodation let is to be used for the sole purpose of a holiday and the hirer shall not sub-let the premises or any part thereof
- The hirer of the property shall undertake to prevent any member of his/her party for causing a nuisance or disturbance to other residents or occupiers and to ensure that the property is left secure when unoccupied
- The tenant will keep the property, all furniture, equipment and fitments in or on the property in the like state of repair and good condition and cleanliness as at the commencement of let and will make good any damage, breakage or loss that may occur during the let
- A right of entry is reserved for the purpose of an annual tourism grading inspection or to carry out necessary repairs and maintenance
- If the cabin/cottage which you have booked becomes unavailable or unusable, for whatever reason, prior to the date of your booking, then our obligation to you is this:
 - a) to endeavour to find you a suitable alternative property, or, failing that:
 - b) to reimburse you for any monies paid
- Every effort will be made to ensure you have an enjoyable stay, however, we know we cannot always be 100% perfect. Please let us know immediately if this is not the case and we will endeavour to rectify wherever possible

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